FIAT CHRYSLER AUTOMOBILES

Fiat Chrysler Automobiles, Supply Chain Management

FCA Production Supplier Start-Up Guide

Overview of supply chain processes and systems that production suppliers must know to begin planning and shipping production material to FCA. Check the Supply Chain Management (SCM) Resource Page on www.esupplierconnect.com for the most current version of this document.

Onboarding & Training
July 28, 2015

NAFTA
REGION

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Welcome!

On behalf of the FCA Supplier Delivery Risk Management (SDRM) team in the Supply Chain Management (SCM) organization; we would like to welcome you as a new supplier to FCA. Our goal is to ensure you understand all Supply Chain Management requirements thus making your delivery performance transparent to all FCA operations. In order to accomplish this, the expectation is that material arrives:

- ✓ On time
- ✓ In the right quantity
- ✓ Via the designated delivery method
- ✓ At the right place

FCA greatly values our relationship with the supply base. This guide is designed to ensure that our suppliers have the basic tools needed to successfully ship high-quality components, strengthening the FCA product line.

Who should reference this Quick Reference Guide (QRG)?

This QRG is specifically intended for the following audience:

- **New production suppliers**
- **New employees** at existing production supplier locations
- **Anyone** at a production supplier location who is **responsible for the following tasks**:
  - Capacity and/or material planning
  - Processing the weekly production part release information
  - Shipping direction (*When and how much do I ship during the current week?)*
  - Anyone responsible for ship scheduling

What do I need to get started?

It is important to know your **supplier code**, as it will be your starting point for registering for many tools.

Typically, when a new supplier receives their supplier code (a 5-digit number, typically followed by an alpha character which represents location. Example: 12345A), a Welcome letter is sent from the FCA Purchasing group. This letter is sent to the people identified as contacts in our system; often it is sent to the Sales Manager/Account representative.

The Welcome letter includes very basic information regarding supplier training and accessing the supplier portal.

Tools for Successful Shipping

There are four basic things that every production supplier must follow to allow for a smooth shipping process. Production suppliers need to:

1. Use the FCA Supplier Portal – www.esupplierconnect.com Suppliers must:
    a. Set up your user profile on eSupplierConnect
    b. Designate a responsible user(s) for SCM-specific systems and applications
    c. Request access for required FCA applications that support your production part ship/delivery schedule
2. Establish an Electronic Data Interchange (EDI).
3. Logon to www.fcaussupplier.com to complete our SCM Web-based training courses.
4. Complete and submit the MMOG/LE Self-Assessment
    a. Review your findings from the assessment
    b. Implement your findings from the assessment to improve your operations
    c. Submit your assessment by the predetermined deadline

This Quick Reference Guide (QRG) is designed to provide details on the enablers to successful shipping.

eSupplierConnect: The Official FCA Supplier Portal

The FCA Supplier Portal is found at: www.eSupplierConnect.com and provides suppliers with **secure** access to FCA applications. Commonly referred to as eSupplierConnect or the FCA Portal, this is your gateway for everything you need ranging from PO placement to payment.

Do Suppliers HAVE to use the FCA Supplier Portal?

YES!!! Suppliers are unable to access FCA applications without using the portal; required applications support various functions ranging from purchasing to shipment to payment. The FCA Supplier Portal allows suppliers to:

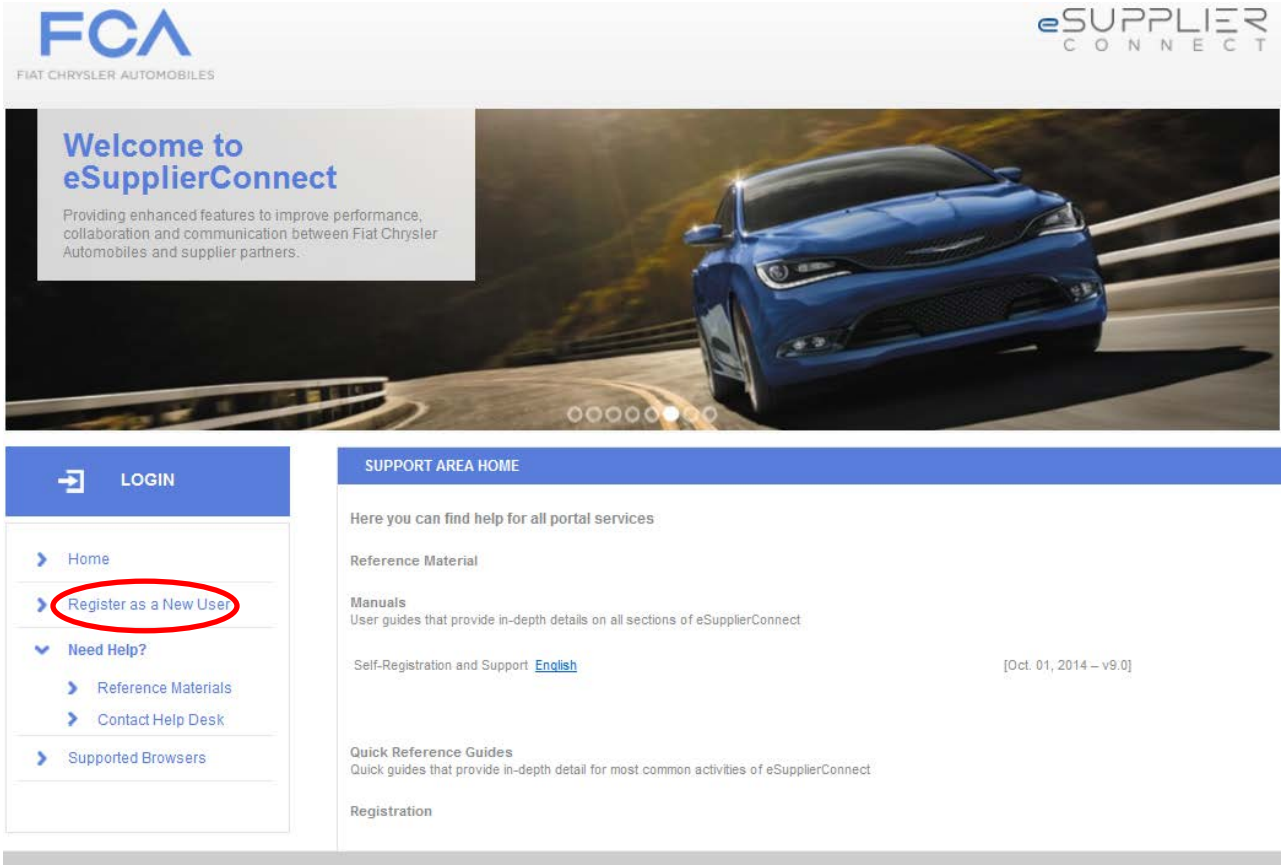
- Access the required applications providing visibility into information, records etc.
- Enables a supplier to manage various functions and relationships with FCA organizations
- Access important and time-sensitive reference material such as:
    - Documentation a supplier must utilize to establish their Electronic Data Interchange (EDI) connection with FCA.
    - Blue Book Production Forecasts
    - CHAMPS web-site (Shipment Information, RDR Data, etc.)
    - Weekly / weekend work schedules

How do I get access to the Portal?

Follow these steps to **set up your user profile on the portal, and perform your first logon and password reset**. All reference materials for these steps can be found by following the instructions below.

Each user must create and use their own portal profile. Sharing profiles, or using former co-workers profiles, is not allowed. FCA monitors profile usage. Improper use of portal profiles may result in violations.

Accessing eSupplierConnect Resources
1. Go to www.esupplierconnect.com
2. Click on the **FCA** logo.
3. Click on **Need Help?** at the left.
4. Scroll down to find instructions on the registration process, first logon and password reset.

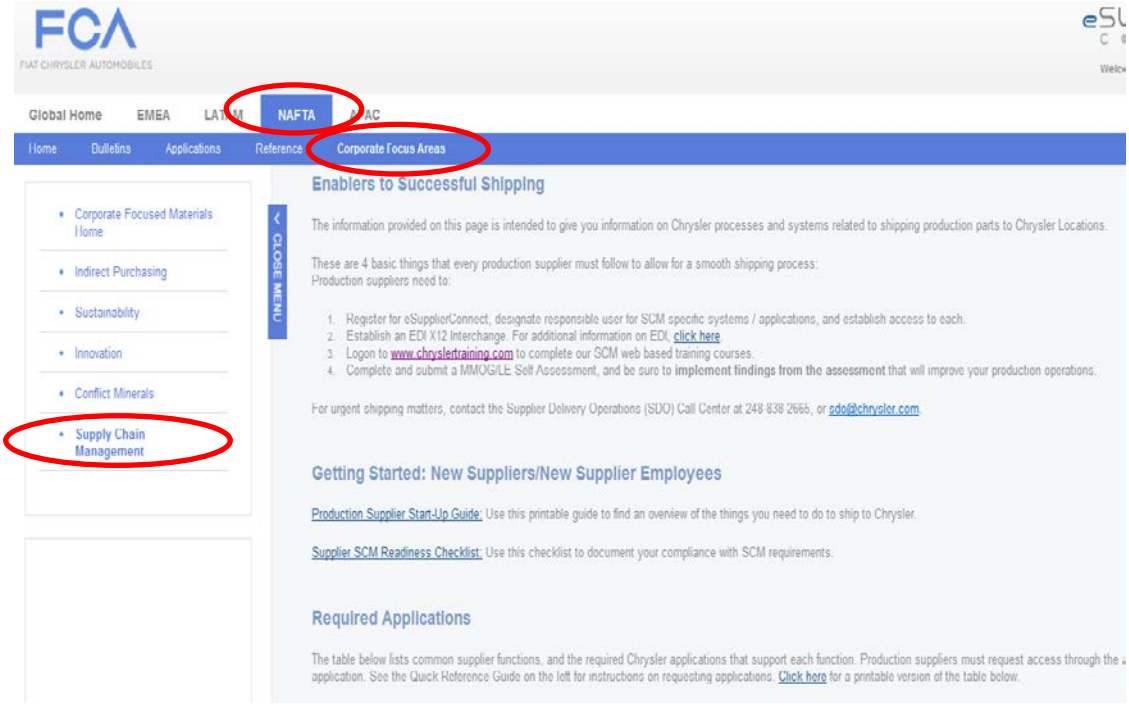

FCA
FIAT CHRYSLER AUTOMOBILES
eSUPPLIER CONNECT
Welcome to eSupplierConnect
Providing enhanced features to improve performance, collaboration and communication between Fiat Chrysler Automobiles and supplier partners.
LOGIN
Home
Register as a New User
Need Help?
Reference Materials
Contact Help Desk
Supported Browsers
SUPPORT AREA HOME
Here you can find help for all portal services
Reference Material
Manuals
User guides that provide in-depth details on all sections of eSupplierConnect
Self-Registration and Support English
[Oct. 01, 2014 – v9.0]
Quick Reference Guides
Quick guides that provide in-depth detail for most common activities of eSupplierConnect
Registration

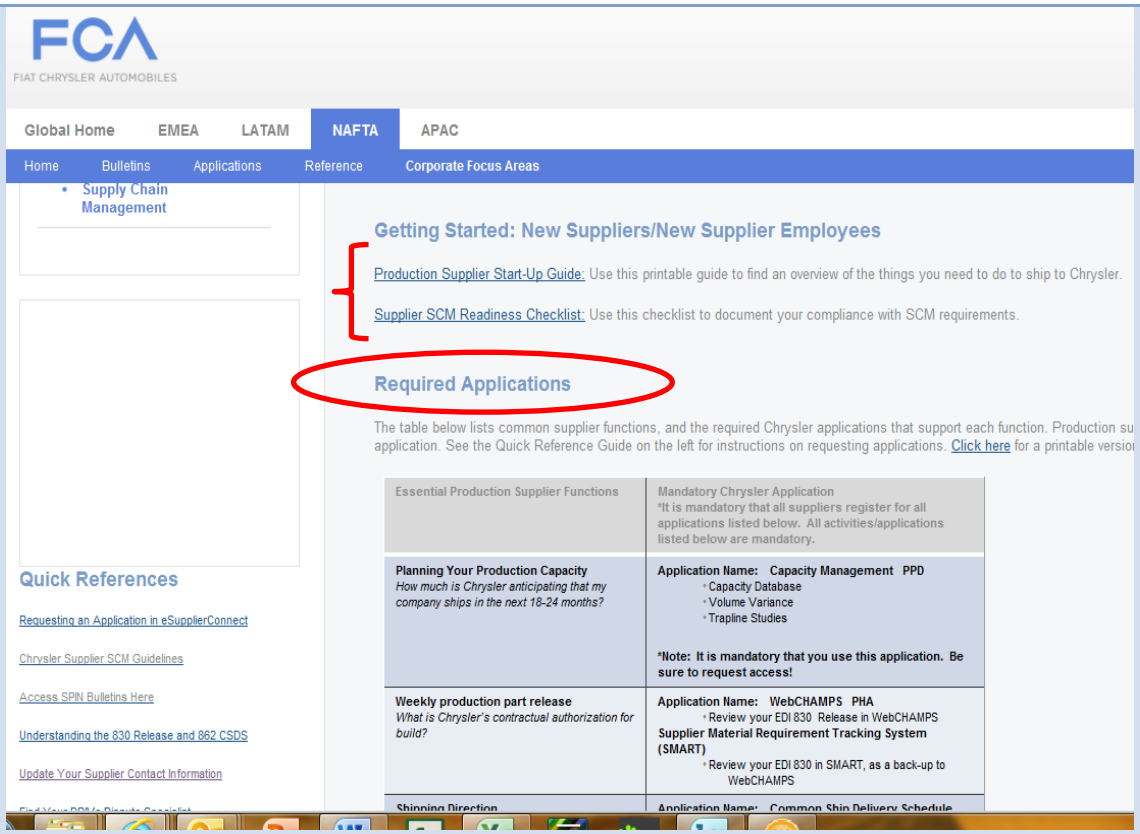
Great! My profile is set up on the portal. Now what?

Use the Supply Chain Management Reference Page! In an effort to give our production suppliers quick access to the resources they need to ship parts, we created a page devoted to the basics of FCA Supply Chain Management (SCM). This page will be updated frequently, so make it a favorite!

Follow the steps below to access **the most current SCM-specific** information – including contact information!

Supply Chain Management Resource Page

Accessing Supply Chain Management Resources	
1.	Logon to www.esupplierconnect.com
2.	Click on **NAFTA** in the top row.
3.	Click on **Corporate Focus Areas** in the second row.
4.	Click on **Supply Chain Management** at the left.  FCA FIAT CHRYSLER AUTOMOBILES Global Home EMEA NAFTA Home Bulletins Applications Reference Corporate Focus Areas Corporate Focused Materials Home Indirect Purchasing Sustainability Innovation Conflict Minerals Supply Chain Management CLOSE MENU Enablers to Successful Shipping The information provided on this page is intended to give you information on Chrysler processes and systems related to shipping production parts to Chrysler Locations. These are 4 basic things that every production supplier must follow to allow for a smooth shipping process: Production suppliers need to: 1. Register for eSupplierConnect, designate responsible user for SCM specific systems / applications, and establish access to each. 2. Establish an EDI X12 Interchange. For additional information on EDI, click here 3. Logon to www.chryslertraining.com to complete our SCM web based training courses. 4. Complete and submit a MMOG/LE Self Assessment, and be sure to implement findings from the assessment that will improve your production operations. For urgent shipping matters, contact the Supplier Delivery Operations (SDO) Call Center at 248 838 2665, or sdo@chrysler.com Getting Started: New Suppliers/New Supplier Employees Production Supplier Start-Up Guide: Use this printable guide to find an overview of the things you need to do to ship to Chrysler. Supplier SCM Readiness Checklist: Use this checklist to document your compliance with SCM requirements. Required Applications The table below lists common supplier functions, and the required Chrysler applications that support each function. Production suppliers must request access through the application. See the Quick Reference Guide on the left for instructions on requesting applications. Click here for a printable version of the table below.
5.	Scroll down to review the page.


FCA
FIAT CHRYSLER AUTOMOBILES
Global Home
EMEA
LATAM
NAFTA
APAC
Home
Bulletins
Applications
Reference
Corporate Focus Areas
Supply Chain Management
Getting Started: New Suppliers/New Supplier Employees
Production Supplier Start-Up Guide: Use this printable guide to find an overview of the things you need to do to ship to Chrysler.
Supplier SCM Readiness Checklist: Use this checklist to document your compliance with SCM requirements.
Required Applications
The table below lists common supplier functions, and the required Chrysler applications that support each function. Production su
application. See the Quick Reference Guide on the left for instructions on requesting applications. Click here for a printable versio
Quick References
Requesting an Application in eSupplierConnect
Chrysler Supplier SCM Guidelines
Access SPIN Bulletins Here
Understanding the 830 Release and 862 CSDS
Update Your Supplier Contact Information
Essential Production Supplier Functions
Mandatory Chrysler Application
*It is mandatory that all suppliers register for all applications listed below. All activities/applications listed below are mandatory.
Planning Your Production Capacity
How much is Chrysler anticipating that my company ships in the next 18-24 months?
Application Name: Capacity Management PPD
Capacity Database
Volume Variance
Trapline Studies
*Note: It is mandatory that you use this application. Be sure to request access!
Weekly production part release
What is Chrysler's contractual authorization for build?
Application Name: WebCHAMPS PHA
Review your EDI 830 Release in WebCHAMPS
Supplier Material Requirement Tracking System (SMART)
Review your EDI 830 in SMART, as a back-up to WebCHAMPS

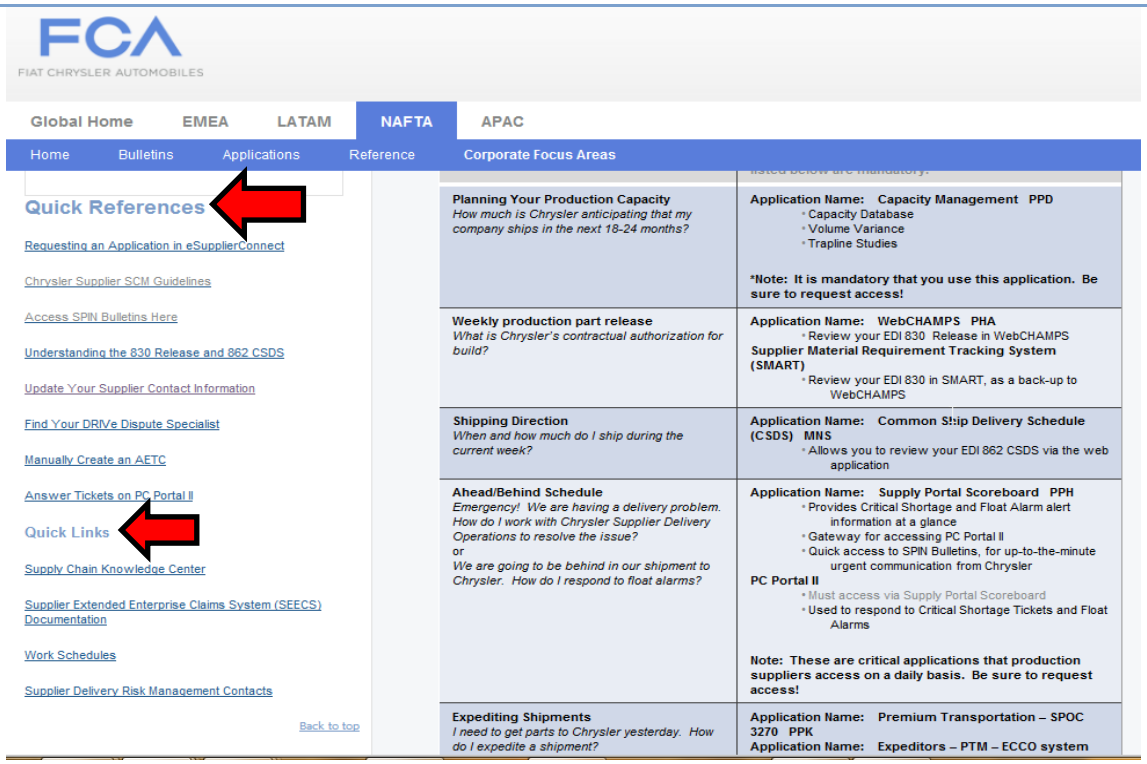
There are several resources available to *new suppliers* and *new employees to existing suppliers*:

- **Getting Started:**
  - Download and study the **Production Supplier Start-Up Guide**
  - Download, study, and *complete* the **Supplier SCM Readiness Checklist.** Submit the completed checklist to the Supply Chain Management Mailbox: dan.ziegler@FCAgroup.com

- **Required Applications:**
  - Lists common supplier functions
  - Lists FCA production applications.
    - **You must manually request access to each FCA application.**
      - See below for instructions on **Requesting an application in eSupplierConnect.**

  - **Supplier Delivery Risk Management Contacts**

5. Scroll down to review additional information.


FCA
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Global Home
EMEA
LATAM
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Understanding the 830 Release and 862 CSDS
Update Your Supplier Contact Information
Find Your DRIVe Dispute Specialist
Manually Create an AETC
Answer Tickets on PC Portal II
Quick Links
Supply Chain Knowledge Center
Supplier Extended Enterprise Claims System (SEECS) Documentation
Work Schedules
Supplier Delivery Risk Management Contacts
Back to top
Planning Your Production Capacity
How much is Chrysler anticipating that my company ships in the next 18-24 months?
Application Name: Capacity Management PPD
Capacity Database
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What is Chrysler's contractual authorization for build?
Application Name: WebCHAMPS PHA
Review your EDI 830 Release in WebCHAMPS
Supplier Material Requirement Tracking System (SMART)
Review your EDI 830 in SMART, as a back-up to WebCHAMPS
Shipping Direction
When and how much do I ship during the current week?
Application Name: Common Ship Delivery Schedule (CSDS) MNS
Allows you to review your EDI 862 CSDS via the web application
Ahead/Behind Schedule
Emergency! We are having a delivery problem. How do I work with Chrysler Supplier Delivery Operations to resolve the issue?
or
We are going to be behind in our shipment to Chrysler. How do I respond to float alarms?
Application Name: Supply Portal Scoreboard PPH
Provides Critical Shortage and Float Alarm alert information at a glance
Gateway for accessing PC Portal II
Quick access to SPIN Bulletins, for up-to-the-minute urgent communication from Chrysler
PC Portal II
Must access via Supply Portal Scoreboard
Used to respond to Critical Shortage Tickets and Float Alarms
Note: These are critical applications that production suppliers access on a daily basis. Be sure to request access!
Expediting Shipments
I need to get parts to Chrysler yesterday. How do I expedite a shipment?
Application Name: Premium Transportation – SPOC 3270 PPK
Application Name: Expeditors – PTM – ECCO system

Scrolling down, on the left there are additional resources available to *new suppliers* and *new employees to existing suppliers*:

- **Quick Reference Guides**
  - Lists *printable* Reference Guides, How-to's, and Job Aids

- **Quick Links - IMPORTANT**
  - **Supply Chain Knowledge Center**
  - **Supplier Extended Enterprise Claims System (SEECS) Documentation**
  - **Work Schedules**
  - **Supplier Delivery Risk Management Contacts**

Required Supply Chain Management Applications

The table below lists essential supplier functions, and the FCA Applications that support each of these functions.

IMPORTANT - Suppliers are *required* to access these applications on a *daily* basis.

Production suppliers must request access to each application through www.esupplierconnect.com. **This information is also found on the SCM Resource Page on www.esupplierconnect.com.**

Essential Production Supplier Functions	Mandatory FCA Application
Planning Your Production Capacity *How much is FCA anticipating that my company ships in the next 18-24 months?*	Use **Capacity Management** application: •Capacity Database •Volume Variance •Trapline Studies ***Note: It is mandatory that you use this application. Be sure to request access!**
Weekly production part release *What is FCA's contractual authorization for build?*	Use the **WebCHAMPS** application: •Review your EDI 830 Release in WebCHAMPS Use the **Supplier Material Requirement Tracking System (SMART)** application: •Review your EDI 830 in SMART, as a back-up to WebCHAMPS
Shipping Direction *When and how much do I ship during the current week?*	Use the **Common Ship Delivery Schedule (CSDS)** application: •Allows you to review your EDI 862 CSDS via the web application
Ahead/Behind Schedule *Emergency! We are having a delivery problem. How do I work with FCA Supplier Delivery Operations to resolve the issue?* or *We are going to be behind in our shipment to FCA. How do I respond to float alarms?*	Use the **Supply Portal Scoreboard** application: •Provides Critical Shortage and Float Alarm alert information at a glance •Gateway for accessing PC Portal II •Quick access to SPIN Bulletins, for up-to-the-minute urgent communication from FCA Use the **PC Portal II** application Must access via Supply Portal Scoreboard •Respond to Critical Shortage Tickets and Float Alarms

1. Suppliers MUST register for all applications listed.
2. All activities and applications are MANDATORY.
3. Suppliers MUST access these critical applications DAILY.

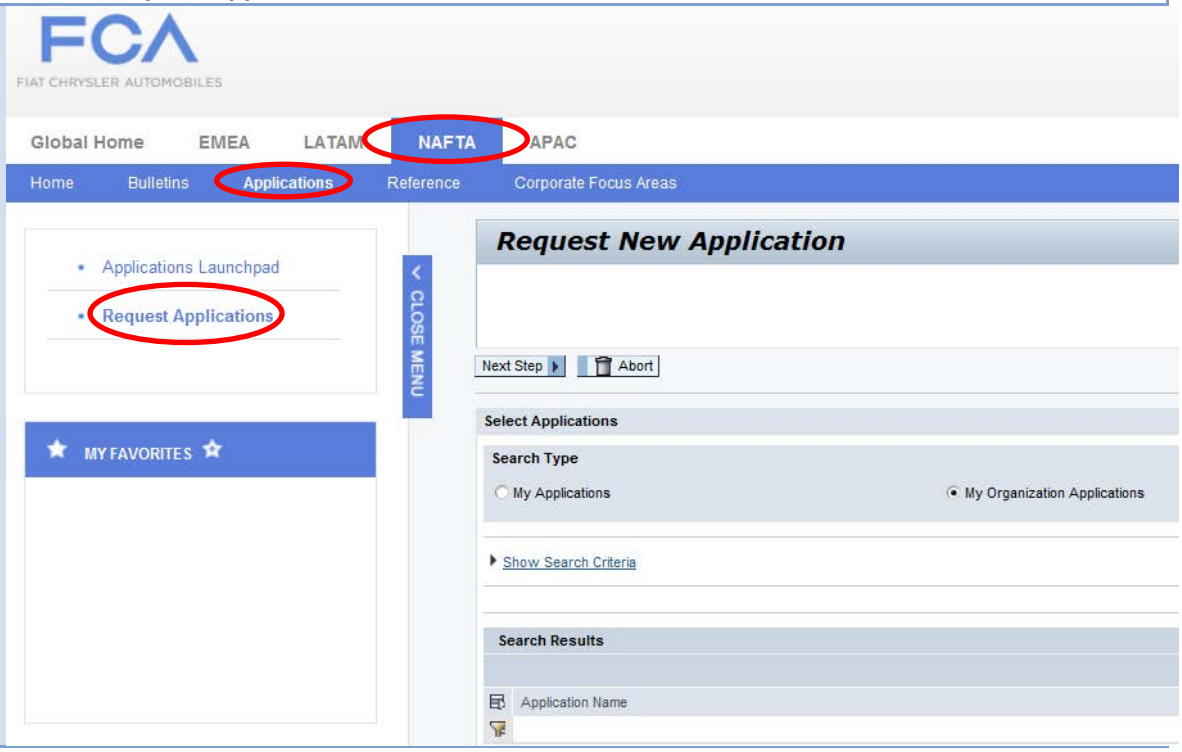
Essential Production Supplier Functions (Continued)	Mandatory FCA Application (Continued)
Expediting Shipments *I need to get parts to FCA yesterday. How do I expedite a shipment?*	Use the **Premium Transportation – SPOC 3270** application Use the **Expeditors – PTM – ECCO** system •AETC Creation **Note:** Suppliers must have access to **Supply Portal Scoreboard** or **SMART** to create an AETC number. This must be done *prior* to booking an expedite.
Containers *I'm short on Containers. What do I do?*	Use the **Container Portal (CRATES/ACAP)** application: • Contact your CMS analyst
Logistics *Where do I find JIT information?*	Use the **Logistics Portal** application: •eLEEN site •JIT information
Supplier Delivery Performance *Where to I view my DRIVe score?* *How do I dispute a DRIVe violation?*	Use the **Delivery Rating Improvement Verification System (DRIVe)** application
Certified Line Disruption/Shortage *We caused a line disruption or shortage and need to document corrective action/assessment.*	Use the **eCIMS (Electronic Corporate Issue Management System)** **Note:** FCA plants will create a **CLS/CLD**. The CLS/CLD generates a corresponding eCIMS. Suppliers must *respond* to the eCIMS notification in a CLS/CLD situation.

1. Suppliers MUST register for all applications listed.
2. All activities and applications are MANDATORY.
3. Suppliers MUST access these critical applications DAILY.

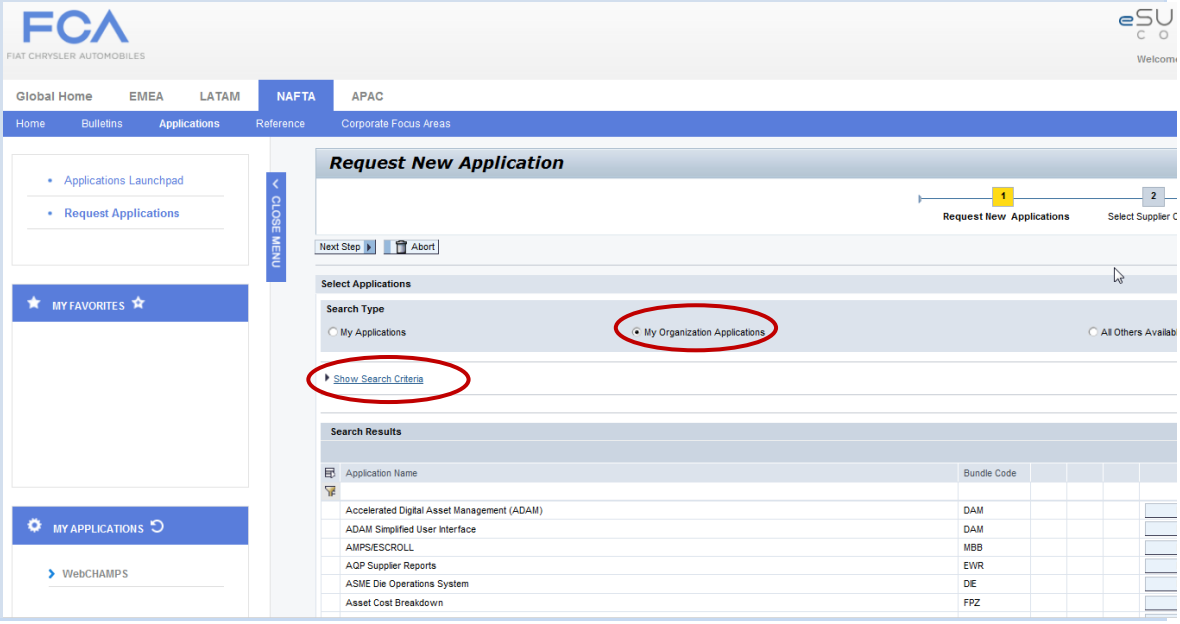
How do I get access to the required SCM applications?

Follow these steps to request access to **all** FCA SCM applications. Your request for access will be sent to your company's *System Administrator* for approval.

Requesting Access to an Application in eSupplierConnect.com	
1.	Logon to www.esupplierconnect.com.
2.	Click on **NAFTA.**
3.	Click on **Applications.**
4.	Click on **Request Applications** at the left.

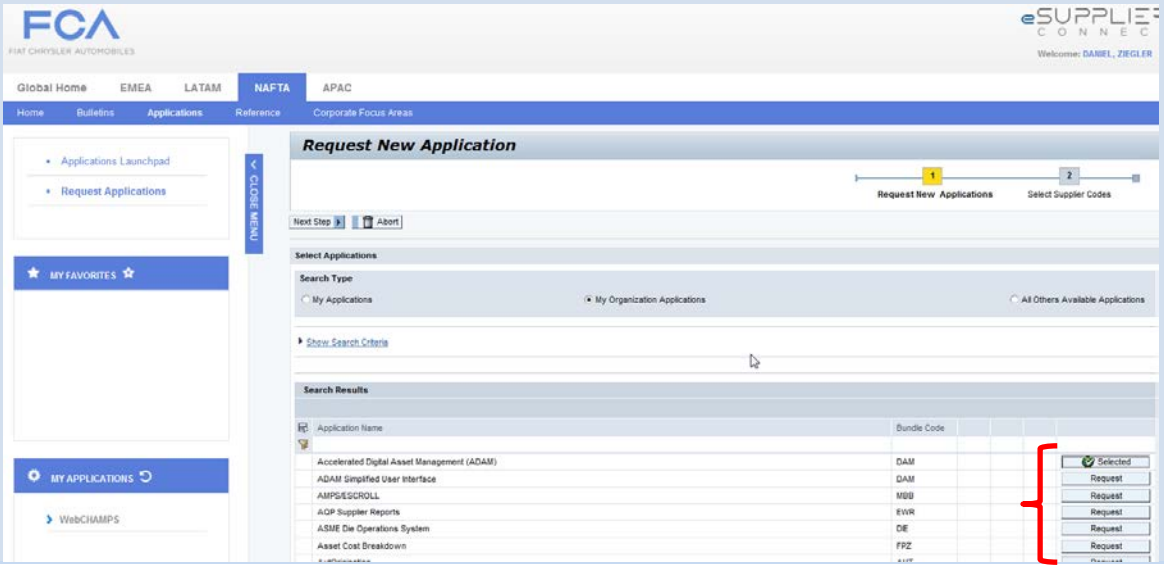


Requesting Access to an Application in eSupplierConnect.com	
5.	Click the radio button next to **My Organization Applications** **Note:** you can expand your search criteria by clicking on the **Show Search Criteria** link. This will display search criteria and show the **Search Applications** button. For more information on search criteria, please refer to the Reference Manual, beginning on page 26.
6.	Once you review the search results and identify the application you want, click on the corresponding **Request** button. You will see the button changes to show that it is selected.
7.	Click **Next Step.** You may need to use the scrolling bars to view the **Next Step** button.

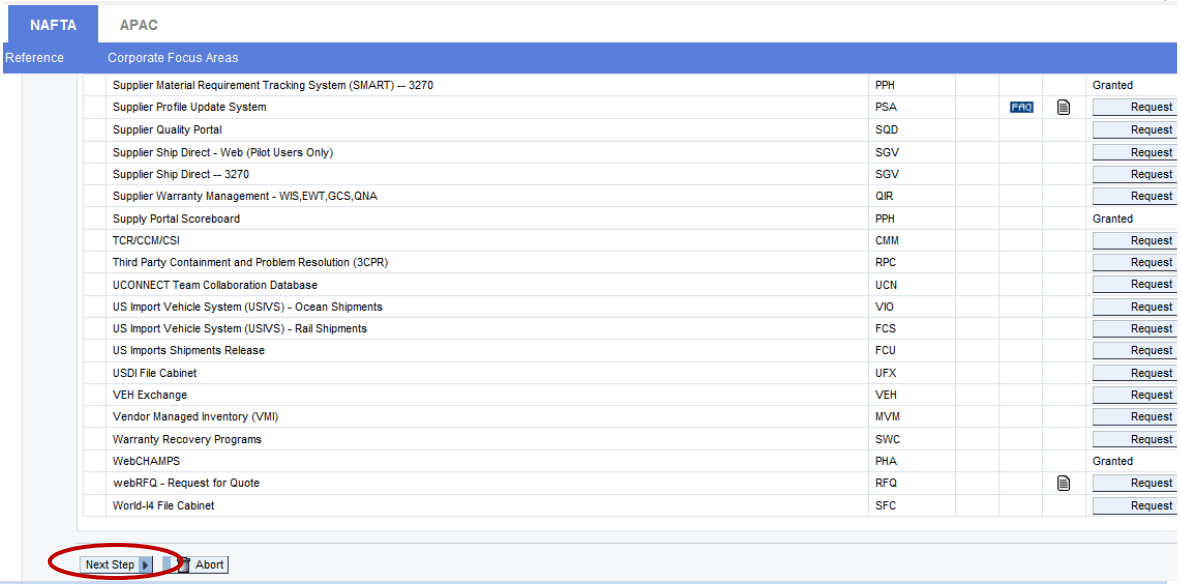


Requesting Access to an Application in eSupplierConnect.com

8. Scroll down through the list and click Request to the right of each application you wish to add. **Selected** with a **green check mark** will appear next to each application you add.



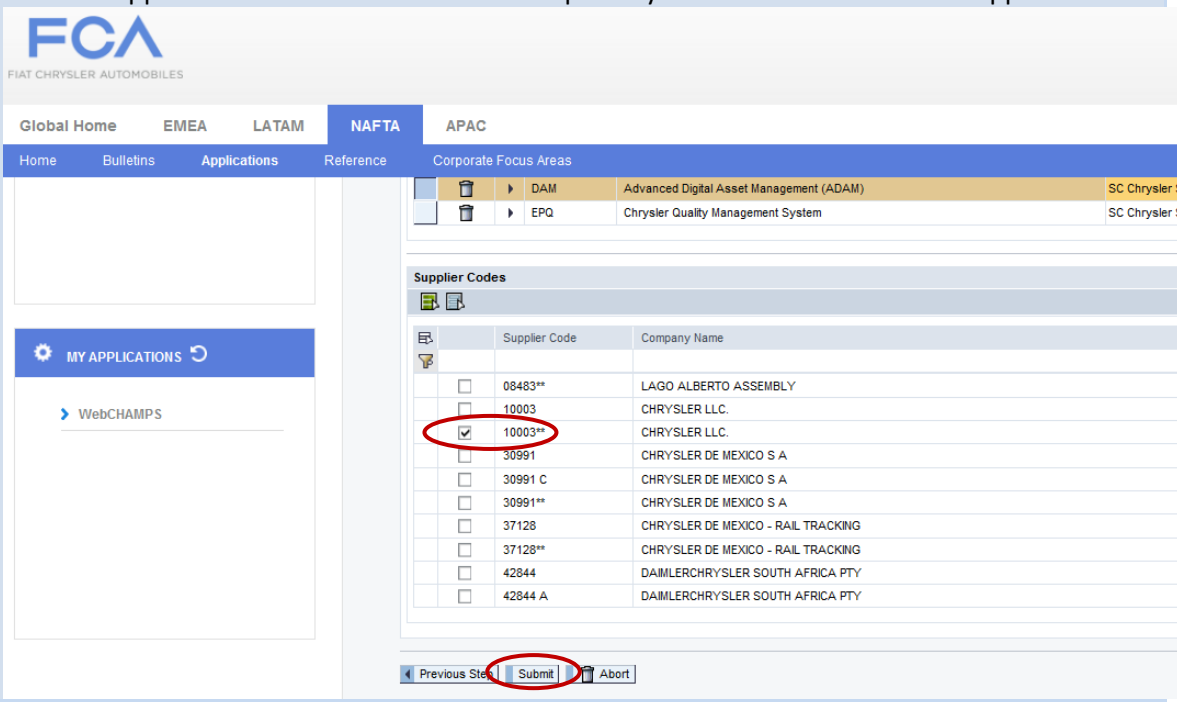
9. When finished selecting the applications you wish to add, scroll down to the bottom and click **Next Step**.



Requesting Access to an Application in eSupplierConnect.com (Continued)

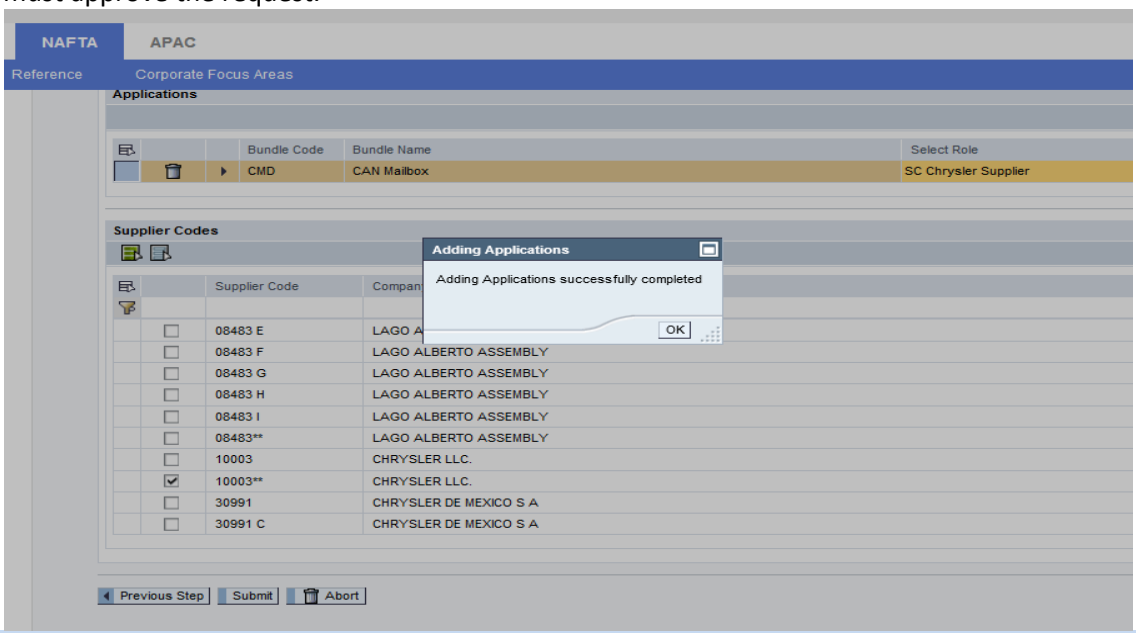
10. Check the supplier code(s) that you would like to associate with the application(s). Use the scroll bar to the right to scroll through all of your assigned supplier codes and ship locations. When finished, click **Submit**.

NOTE – Supplier codes listed here are for example only. Users will see their own supplier codes.



11. The screen will refresh and you will see a white box appear, confirming that your request was successfully submitted. Click **Ok.**

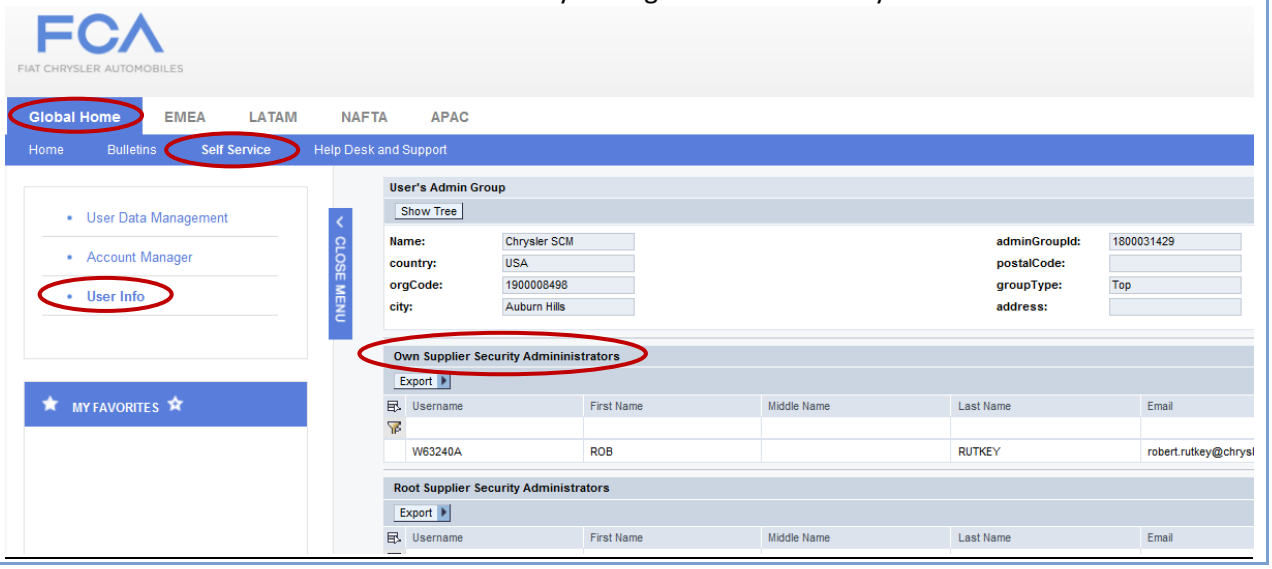
Note: Access to your new applications is not immediate. Your internal systems administrator must approve the request.



How do I find the name of my eSupplierConnect Security Administrator?

It is important to know who is responsible for security administration in your organization. Follow the steps below to identify your security administrator.

Find Your Security Administrator
1. Logon to www.esupplierconnect.com
2. Click on **Global Home.**
3. Click on **Self Service.**
4. Click on **User Info** and scroll down to the section titled **Own Supplier Security Administrators.** You will see the name and contact information for your organization's security administrators.



Important! Updating Your Contact Information Quarterly

FCA requests that suppliers update their own key contact/personnel information **quarterly**. Use the **Global Platform for Sourcing and Information Services (GPSIS)** application to update all contact information.

This contact information should include:

- Name
- Title
- Phone number
- Email

FCA SCM requires that you update the following contacts on a quarterly basis:

- EDI Contact
- Production Control Manager
- Plant Manager
- Material Manager
- Scheduling Manager
- Shipping Supervisor **for each shift**
- Emergency/After Hours Contacts; **at least 2 contacts.**
- DRIVe System User contact
- E-CIMS System user contact: Must be done through e-CIMS web site
- MOPAR Contact

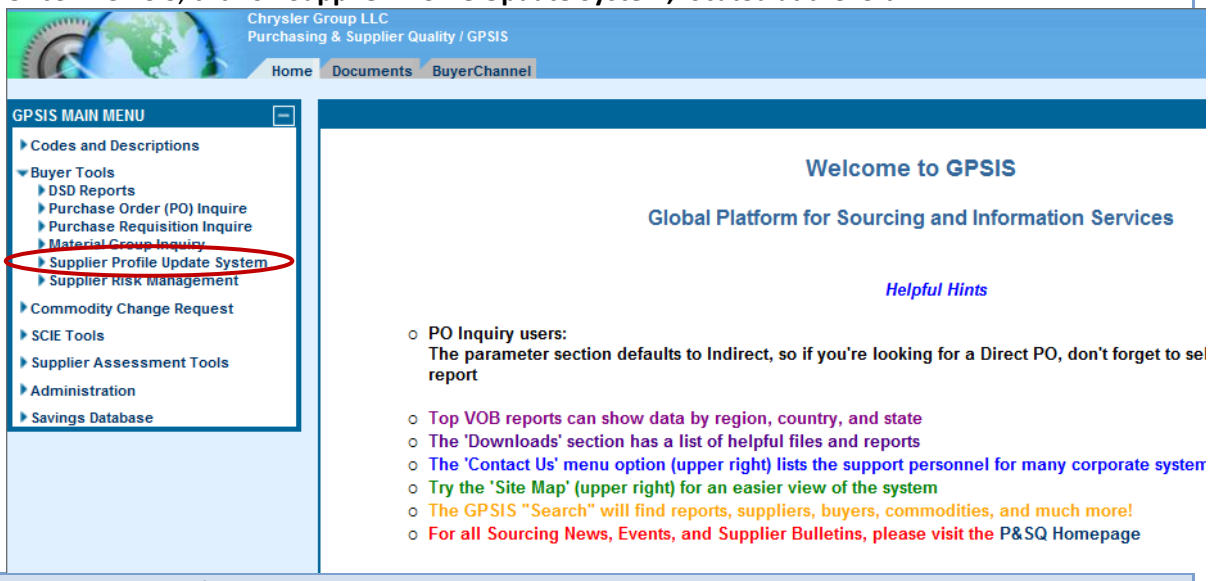
You must notify your buyer promptly of any changes in your company structure including company name changes, mergers, acquisitions, address changes and new locations. **Failure to notify FCA of any of these changes may impair vital communication with your company and result in material delivery disruptions and payment delays.** Remember to contact your buyer to communicate updates/changes to your company name (in the event of mergers or acquisitions) and/or addresses/flags.

The following steps will lead you to the **FCA GPSIS** system, where suppliers can access the **Supplier Profile Update** System. Complete instructions on how to use the system are found on the GPSIS home page.

Getting to the Supplier Profile Update System in GPSIS

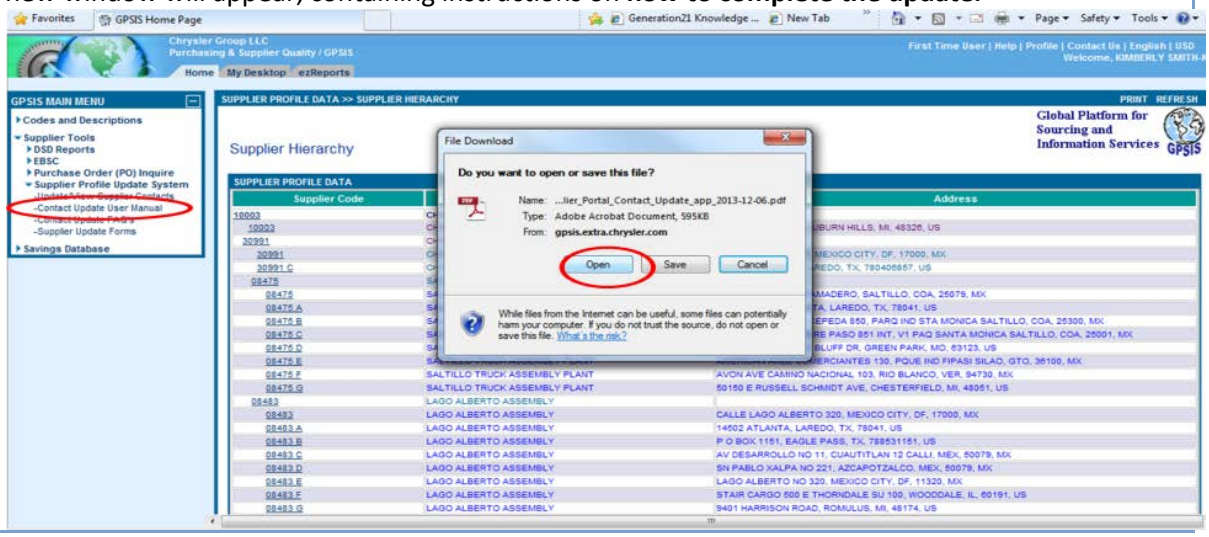
1. Click on **GPSIS – Global Platform for Sourcing and Information Services** in your list of available systems in www.esupplierconnect.com.
*Remember, you are required to manually request access to all applications. **GPSIS** is a required application. Refer to earlier instruction for details on how to request applications.

2. Once in GPISIS, click on **Supplier Profile Update System,** located at the left**.**


Chrysler Group LLC
Purchasing & Supplier Quality / GPSIS
Home
Documents
BuyerChannel
GPSIS MAIN MENU
Codes and Descriptions
Buyer Tools
DSD Reports
Purchase Order (PO) Inquire
Purchase Requisition Inquire
Material Group Inquiry
Supplier Profile Update System
Supplier Risk Management
Commodity Change Request
SCIE Tools
Supplier Assessment Tools
Administration
Savings Database
Welcome to GPSIS
Global Platform for Sourcing and Information Services
Helpful Hints
PO Inquiry users:
The parameter section defaults to Indirect, so if you're looking for a Direct PO, don't forget to sel
report
Top VOB reports can show data by region, country, and state
The 'Downloads' section has a list of helpful files and reports
The 'Contact Us' menu option (upper right) lists the support personnel for many corporate system
Try the 'Site Map' (upper right) for an easier view of the system
The GPSIS "Search" will find reports, suppliers, buyers, commodities, and much more!
For all Sourcing News, Events, and Supplier Bulletins, please visit the P&SQ Homepage

3. Click on **Update/View Supplier Contacts** from the drop-down sub-menu under **Supplier Profile Update System**.

4. For instructions on how to update your contacts, click on the **Contact Update User Manual.** A new window will appear, containing instructions on **how to complete the update.**



How do I know how much and when to ship parts?

Electronic Data Interchange, or EDI, is a fast, secure and reliable way to electronically exchange business documents between different companies. FCA trades EDI utilizing ANSI EDIX12 standards. Common business documents exchanged via EDI include purchase orders (EDI 850 and 860), invoices (EDI 810 and 210), Advance Shipping Notices (EDI 856/ASN), planning requirements (EDI 830) and shipping schedules (EDI 862).

EDI transmits information using a standardized format allowing other computers to interpret and use the content. Forms or documents are transmitted through multiple networks in order to reach the appropriate **mailbox** destination.

For example, FCA will send a supplier a weekly 830 EDI Release to the supplier's EDI mailbox. The supplier will go into their mailbox to open the 830 Release. **Remember:** Your organization needs to be able to interpret the FCA EDI data. Review the chart below for the basic EDI messages that are used to manage your weekly/daily production requirements.

EDI Transaction	Who sends it?	What it means to Your Business
EDI 830	FCA	This is the **weekly requirement** for total number of parts needed. If you are unable to interpret this message, then you will not be able to meet your contractual production requirements.
EDI 862 CSDS	FCA	This is the **daily requirement** for parts you're your organization needs to ship. This number tells you exactly how much of your weekly requirement should be shipped to FCA each day. Inability to interpret the EDI 862 in a timely manner could result in added costs or line disruption/shut down.
EDI 856 ASN	Production Supplier	Production suppliers send this to FCA within 30 minutes of each shipment. FCA uses the EDI 856 ASN to authorize payment. **If your organization does not send an ASN, your organization doesn't get paid.**

Note: This is not a comprehensive list of EDI transactions, and is intended to be used only as an example of critical ship/delivery and payment information (EDI 861 Receiving Advice, EDI 810 Invoice, etc.) passed via EDI. Please refer to the Electronic Communication Documentation web site for more information.

Does every production supplier HAVE to use EDI to communicate with FCA?

YES! Suppliers are required to be connected via EDI within 30 days after the Purchase Order is received or at the time of first shipment, whatever comes first. But *how* you use it is up to you.

How does my company establish an EDI connection?

Well, that's up to your organization's leadership and existing business model. There are two options for suppliers to establish an EDI connection. FCA is does not advocate for any one specific option; only that

you have EDI available and functioning. The supplier organization must select the option best suited for their internal business process and resources.

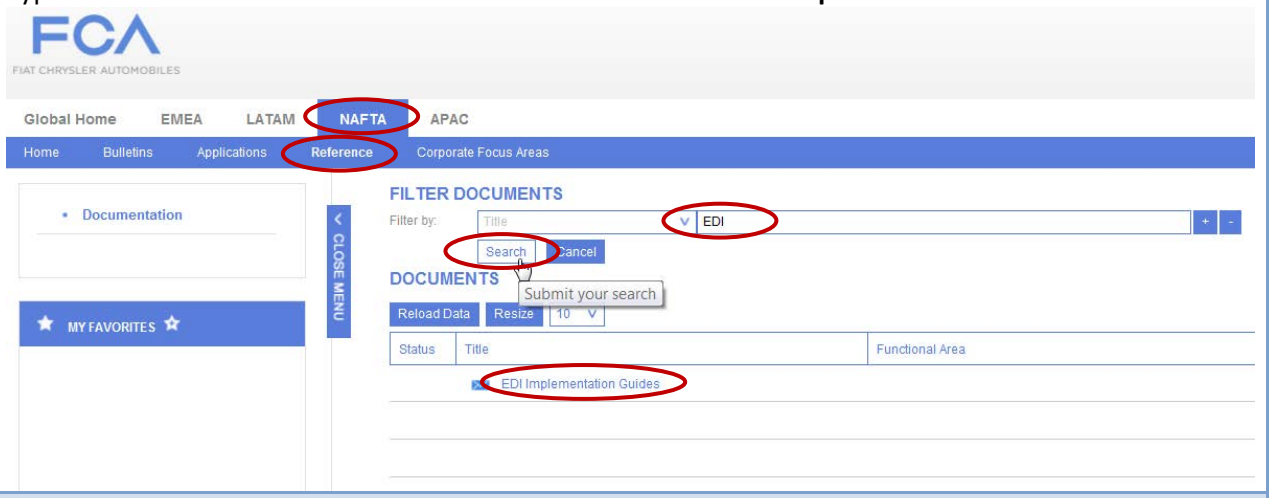
Option 1: Select an EDI Service Provider	Option 2: Purchase Secure EDI Software
• No software to install/download • Supplier will communicate via EBMX communication software provider through the public internet using a PC. • Fee-based • Using an EDI Service Provider is essentially "EDI over the Internet"	• Sophisticated, automated solution • Integrates EDI messages into company's internal ERP/MRP system. • May be costly
There are several EDI Service Providers available to support either option. **FCA does not recommend or endorse any one vendor**. Suppliers are responsible for ensuring EDI is in place and functioning correctly within 30 days of PO.	

Note – Your FCA assigned supplier/vendor code will be your EDI address.

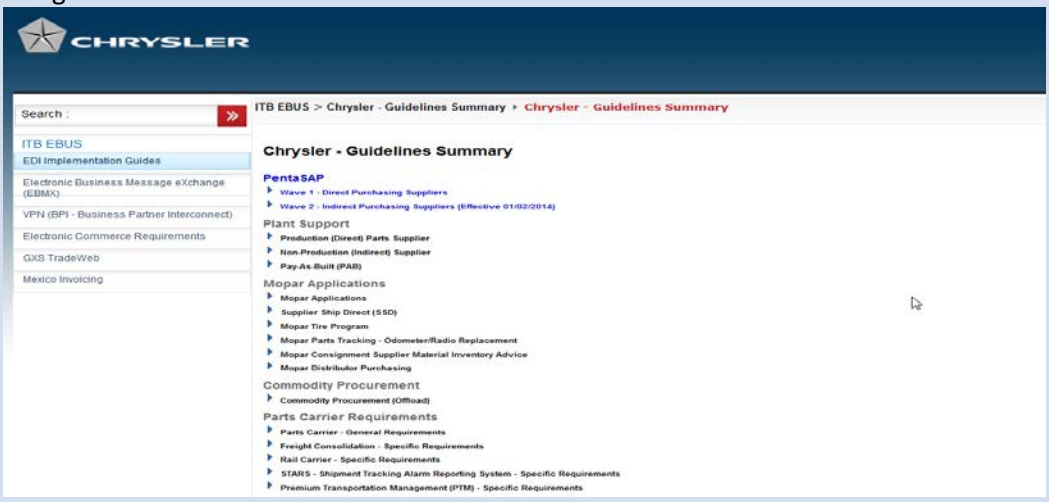
Electronic Communication Documentation

You can access the EDI Implementation Guides and EBMX information by logging on to www.esupplierconnect.com. Once logged on, follow the steps below to find the EDI and Electronic Communication Services web site.

How to Find the EDI and Electronic Communication Services Web Site
1. Logon to www.esupplierconnect.com
2. Click on the **NAFTA** Group.
3. Click on **Reference**.
4. Type in "EDI" in the search field and click **Search**. Click on the **EDI Implementation Guides** link.



5. A new window showing the **Chrysler – Guidelines Summary** site will display. Use the links on the left to navigate.



Important resources are found on this web site. Refer to the links at the left:

- EDI Implementation Guides
- Electronic Business Message eXchange (EBMX)
- Electronic Commerce Requirements

Chrysler (FCA) Supplier Training

The Chrysler (FCA) Supplier Training team has worked to provide various training opportunities to the supply base, including instructor-led training (ILT) events, web based training (WBT) available on demand, and documentation. Regional training is also available. **New suppliers should focus on completing all WBT courses as soon as possible.**

How do I know which Supply Chain Management courses to register for?

Please review the list below. If your job falls into any of these categories, we encourage you to attend the courses in our Supply Chain Curriculum.

- Shipping Clerks
- Production Control Analysts
- Material or Traffic Managers
- Delivery risk management contacts
- Logistics Coordinators
- Delivery Rating Analysts for New Production Suppliers
- New employees at Production suppliers
- Material Planning & Scheduling analysts
- Managers responsible for material delivery
- Individuals responsible for managing variances created from insufficient capacity to cover release volumes

Web Based Training Courses

The following web courses are available (on demand and free) to support FCA Supply Chain Management Functions:

- SCM Standard Workflow
- PC Portal II for Manufacturing and Assembly Suppliers
- Premium Transportation Management System
- Capacity Database
- CHAMPS
- Introduction to DRIVe
- Supplier Extended Enterprise Claims System (SEECS)
- Collaboration Tool/Trapline
- Volume Variance
- Container Management System and Process

Instructor-Led Training: Supplier Training Week

The US/CAN Supplier Training Week is a week-long training event, providing suppliers the opportunity to visit FCA headquarters and learn from our experts. With over 90 course offerings, suppliers can choose

to take courses from various disciplines including: Procurement, Supplier Quality, Supply Chain Management, Manufacturing, Engineering and Mopar.

Supplier Training Week is offered in May and October each year. Suppliers can pay and register for these instructor-led courses by logging on to www.fcaussupplier.com. For instructions on how to register, click on the **Register for Classes** link on the homepage.

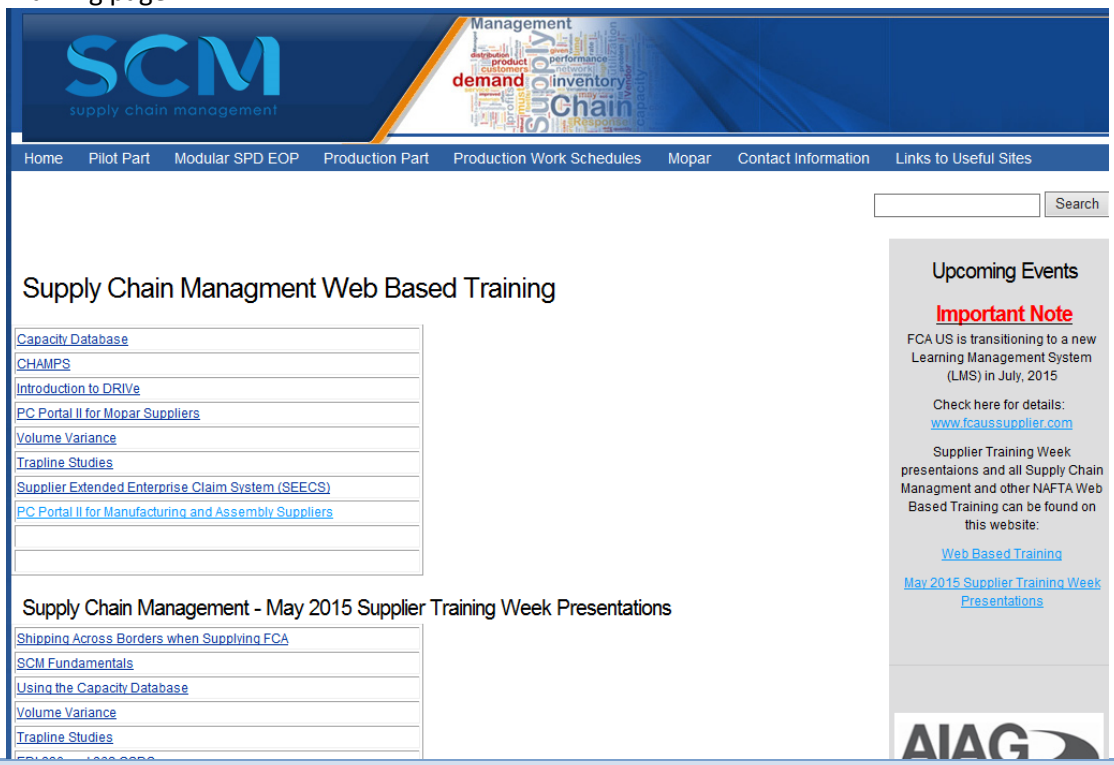
Regional supplier training is also available by contacting your supplier delivery lead.

How do I complete web based courses?

FCA US is transitioning to a new Learning Management System. Until August, 2015, suppliers can access the required Web Based Training courses through eSupplierConnect.

Follow the steps below to complete our SCM web based training courses.

Accessing Web Based Courses from www.esupplierconnect.com	
1.	Logon to www.esupplierconnect.com.
2.	Click on **FCA**
3.	Click on **NAFTA**
4.	Click on **Home**
5.	Navigate to **Quick Links** at the right. Click on **Supply Chain Management and other NAFTA Web Based Training**
	A new browser window opens with the Supply Chain Knowledge Center website Web Based Training page:
6.	Click on each WBT and complete the training.
7.	Click on each May 2015 Supplier Training Week presentation and review completely. Print for reference.

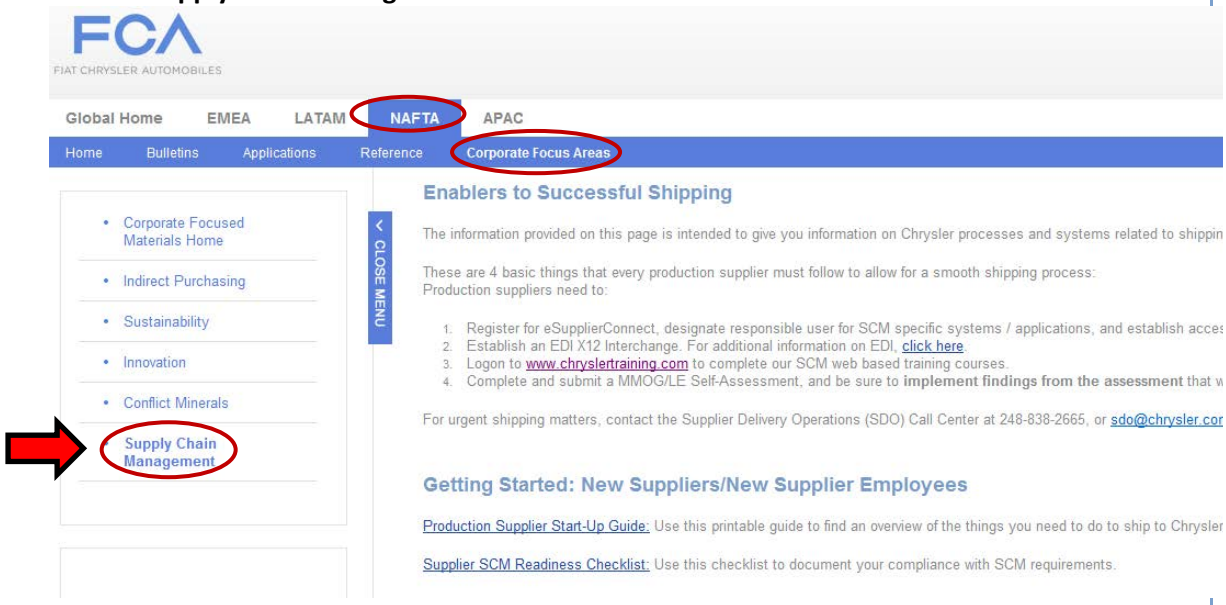


Additional Training and Development Resources

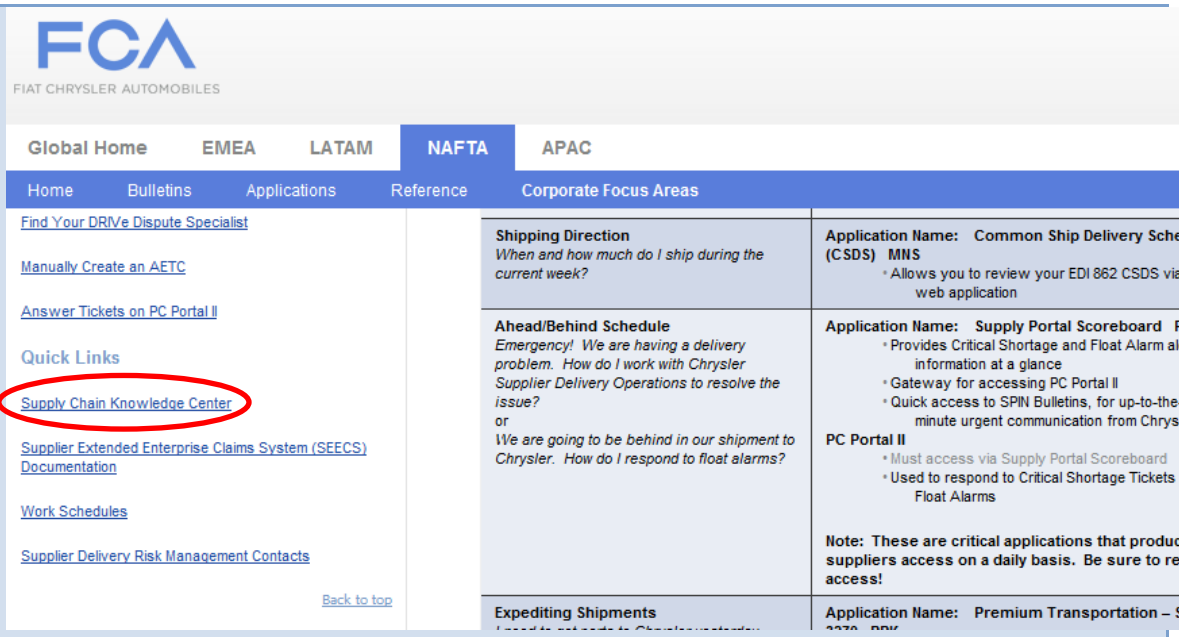
We realize that life is hectic for production suppliers, and for that reason we've established the Supply Chain Knowledge Center.

The Supply Chain Knowledge Center is provides you with easy to access documentation and support materials to assist you throughout your shipping activities. Follow the steps below to access the Supply Chain Resource Center.

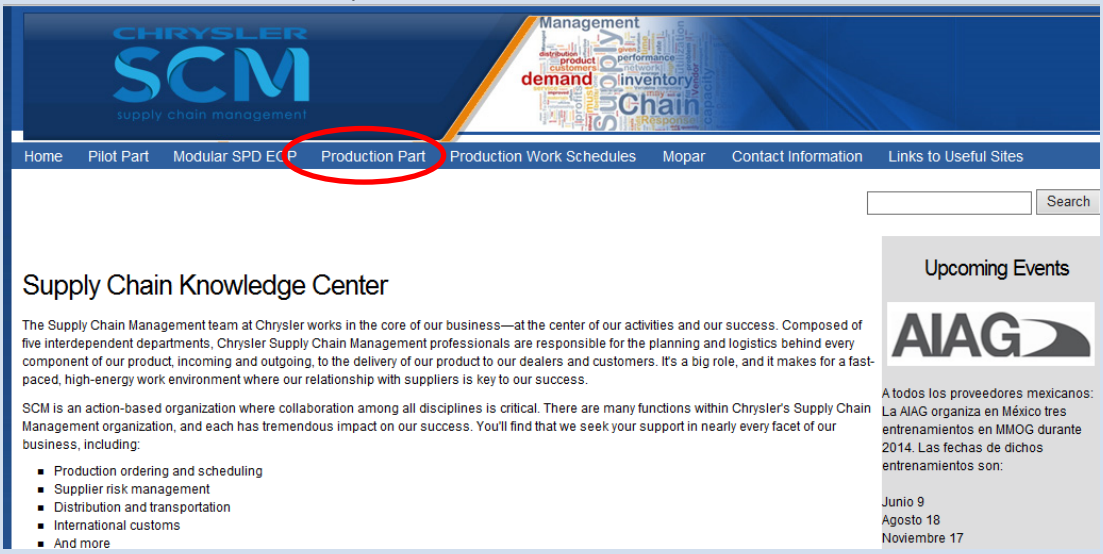
Accessing the Supply Chain Knowledge Center	
1.	Logon to www.esupplierconnect.com
2.	Click on **NAFTA** in the top row.
3.	Click on **Corporate Focus Areas.**
4.	Click on **Supply Chain Management** from the links on the left.


FCA
FIAT CHRYSLER AUTOMOBILES
Global Home
EMEA
LATAM
NAFTA
APAC
Home
Bulletins
Applications
Reference
Corporate Focus Areas
Corporate Focused Materials Home
Indirect Purchasing
Sustainability
Innovation
Conflict Minerals
Supply Chain Management
CLOSE MENU
Enablers to Successful Shipping
The information provided on this page is intended to give you information on Chrysler processes and systems related to shippin
These are 4 basic things that every production supplier must follow to allow for a smooth shipping process:
Production suppliers need to:
1. Register for eSupplierConnect, designate responsible user for SCM specific systems / applications, and establish acces
2. Establish an EDI X12 Interchange. For additional information on EDI, click here.
3. Logon to www.chryslertraining.com to complete our SCM web based training courses.
4. Complete and submit a MMOG/LE Self-Assessment, and be sure to implement findings from the assessment that w
For urgent shipping matters, contact the Supplier Delivery Operations (SDO) Call Center at 248-838-2665, or sdo@chrysler.cor
Getting Started: New Suppliers/New Supplier Employees
Production Supplier Start-Up Guide: Use this printable guide to find an overview of the things you need to do to ship to Chrysler
Supplier SCM Readiness Checklist: Use this checklist to document your compliance with SCM requirements.

5.	Scroll down to the **Quick Links** section on the left and click on **Supply Chain Knowledge Center.**


FCA
FIAT CHRYSLER AUTOMOBILES
Global Home
EMEA
LATAM
NAFTA
APAC
Home
Bulletins
Applications
Reference
Corporate Focus Areas
Find Your DRIVe Dispute Specialist
Manually Create an AETC
Answer Tickets on PC Portal II
Quick Links
Supply Chain Knowledge Center
Supplier Extended Enterprise Claims System (SEECS) Documentation
Work Schedules
Supplier Delivery Risk Management Contacts
Back to top
Shipping Direction
When and how much do I ship during the current week?
Ahead/Behind Schedule
Emergency! We are having a delivery problem. How do I work with Chrysler Supplier Delivery Operations to resolve the issue?
or
We are going to be behind in our shipment to Chrysler. How do I respond to float alarms?
Expediting Shipments
Application Name: Common Ship Delivery Sche
(CSDS) MNS
Allows you to review your EDI 862 CSDS via web application
Application Name: Supply Portal Scoreboard
Provides Critical Shortage and Float Alarm al information at a glance
Gateway for accessing PC Portal II
Quick access to SPIN Bulletins, for up-to-the minute urgent communication from Chrys
PC Portal II
Must access via Supply Portal Scoreboard
Used to respond to Critical Shortage Tickets Float Alarms
Note: These are critical applications that produc suppliers access on a daily basis. Be sure to re access!
Application Name: Premium Transportation –

6. The **Supply Chain Knowledge Center** will appear in a new browser window. Click on the **Production Part** tab at the top.

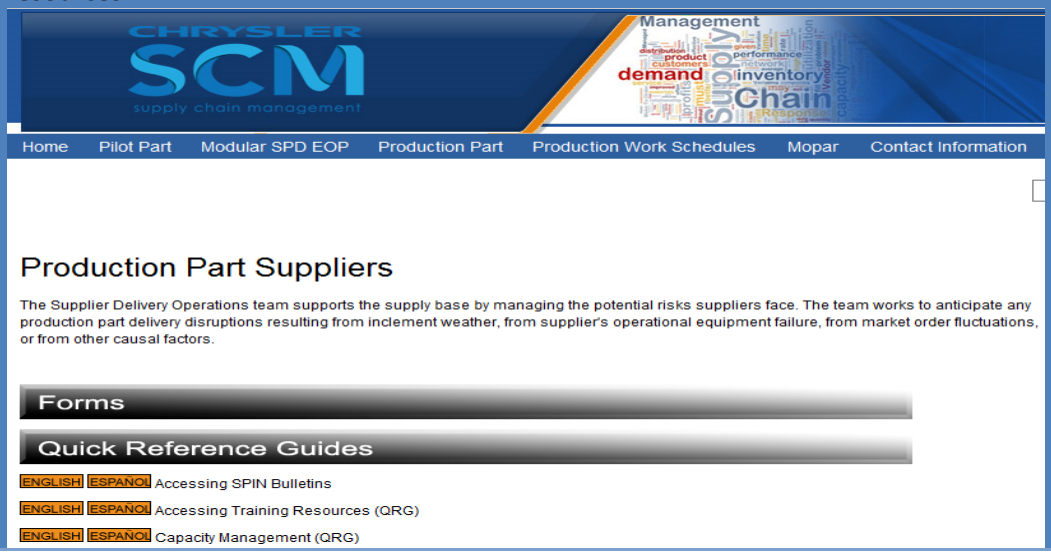

CHRYSLER
SCM
supply chain management
Management
demand
inventory
Chain
Home
Pilot Part
Modular SPD ECP
Production Part
Production Work Schedules
Mopar
Contact Information
Links to Useful Sites
Search
Supply Chain Knowledge Center
The Supply Chain Management team at Chrysler works in the core of our business—at the center of our activities and our success. Composed of five interdependent departments, Chrysler Supply Chain Management professionals are responsible for the planning and logistics behind every component of our product, incoming and outgoing, to the delivery of our product to our dealers and customers. It's a big role, and it makes for a fast-paced, high-energy work environment where our relationship with suppliers is key to our success.
SCM is an action-based organization where collaboration among all disciplines is critical. There are many functions within Chrysler's Supply Chain Management organization, and each has tremendous impact on our success. You'll find that we seek your support in nearly every facet of our business, including:
Production ordering and scheduling
Supplier risk management
Distribution and transportation
International customs
And more
Upcoming Events
AIAG
A todos los proveedores mexicanos: La AIAG organiza en México tres entrenamientos en MMOG durante 2014. Las fechas de dichos entrenamientos son:
Junio 9
Agosto 18
Noviembre 17

7. The page will refresh and you will see clickable gray bars along the middle of the screen labeled:

- Forms
- Quick Reference Guides
- Reference Material

- Video Tutorial
- Contacts

Click on the type of instructional information you wish to find to see a listing of available resources.


CHRYSLER
SCM
supply chain management
Management
Supply
demand
inventory
Chain
Home
Pilot Part
Modular SPD EOP
Production Part
Production Work Schedules
Mopar
Contact Information
Production Part Suppliers
The Supplier Delivery Operations team supports the supply base by managing the potential risks suppliers face. The team works to anticipate any production part delivery disruptions resulting from inclement weather, from supplier's operational equipment failure, from market order fluctuations, or from other causal factors.
Forms
Quick Reference Guides
ENGLISH ESPANOL Accessing SPIN Bulletins
ENGLISH ESPANOL Accessing Training Resources (QRG)
ENGLISH ESPANOL Capacity Management (QRG)

Supplier Proactive Delivery Issue Communication Protocol

Supplier Proactive Delivery Basics

This Communication Protocol is based on potential impact timing on FCA Plant Operations.

Determine which Chrysler personnel need to be contacted based on your supply status:

A. Direct-ship suppliers communicate to the SDO Analyst.

B. SPD/MOD/PAB suppliers communicate 1st to Plant Production Control & 2nd to the Modular Manager.

i. To find the correct contacts, on the Supplier Key Contact Directory, click on the MLM link and find the appropriate contacts at their ship-to plant location.

ii. If contact has not been established with Plant Production Control or the Modular Manager, shortages should be escalated to the SDO supervisor on duty.

For immediate/imminent (0-24hrs) shortages, please CALL the appropriate group (using the Supplier Key Contact Directory) and fill out the Supplier Proactive Delivery Issue Communication form and e-mail it to the distribution list as defined on the form.

For short to medium (24-48hrs) potential issues, please CALL the appropriate group (using the Supplier Key Contact Directory) and fill out the Supplier Proactive Delivery Issue Communication form and e-mail it to the distribution list as defined on the form.

For medium to long-term (beyond 48hrs) potential issues, please fill out the Supplier Proactive Delivery Issue Communication form and e-mail it to the distribution list as defined on the form. Follow the steps below to access the Supplier Key Contact Directory and access the Supplier Proactive Delivery Communication form.

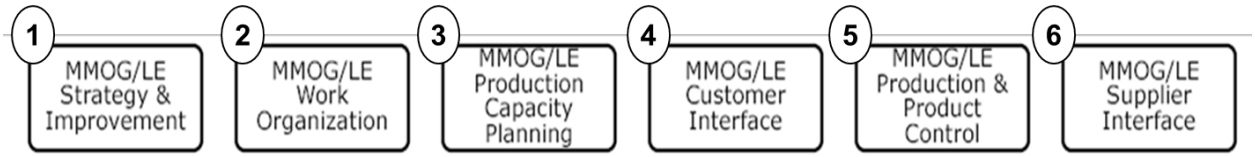
For Supplier Proactive Delivery Issue Protocols and template:

1. Log into eSupplierConnect
2. Navigate to the SCM Corporate Focus Area: NAFTA → Corporate Focus Areas → Supply Chain Management → Quick References

Material Management Operations Guideline/Logistics Evaluation (MMOG/LE)

The Material Management Operations Guideline/Logistics Evaluation (MMOG/LE) is the global standard for the automotive industry, providing a common set of business procedures for the materials management function. It is a supplier self-assessment tool, used to evaluate Material Planning & Logistics (MP&L) processes. The MMOG/LE tool was collaboratively developed by industry groups including AIAG (NAFTA & Asia), Odette (Europe), Original Equipment Manufacturers (OEM) and suppliers, and defines industry expectations of suppliers' supply chain processes. MMOG/LE is required by FCA and other OEMs.

The MMOG/LE assessment tool focuses on the following 6 operational areas:



The tool provides direction on which process gaps, inefficiencies and/or waste to address first. **Upon completion of the MMOG/LE, suppliers are expected to resolve process gaps, eliminate inefficiencies and waste, develop contingency plans, and avoid negatively impacting the OEM's ability to build.**

FCA Specific Requirement for MMOG/LE

Review the basic MMOG/LE Requirements listed below.

- Suppliers are required to submit their MMOG/e results between May 1 – July 31 each year.

- All production and service parts suppliers are required to complete the assessment at the **manufacturing location level**. Further, the **assessment must incorporate performance of any warehouse/shipping locations supporting that manufacturing location.**
- Timely compliance is captured in the SCM Delivery Rating Improvement Verification (DRIVe) System. DRIVe deductions will be incurred if MMOG scores are not submitted within submission window of May 1 – July 31 each year. Deductions will be taken each month that the MMOG is not submitted.
- All **Not Applicable (N/A)** questions must be approved prior to submission. Submit gap analysis information to SCMSDD@chrysler.com .
- The MMOG/LE requirement applies to ALL suppliers across FCA's global supply base. There **are no exemptions** regardless of supplier or product type.

Where can I find MMOG/LE?

The MMOG/LE tool can be purchased form the following organizations:

AIAG (www.aiag.org)

- The cost for a single user license is: $39 Member/ $78 Non-Member.
- The cost for multi-user license: $1,200 Member/ $3,000 Non-Member.

Odette (www.odette.org)

- The cost for Members is free.
- The cost for Non-Members is $50/a manufacturing location.

Training is available through AIAG/Odette.

MMOG/LE Resources and Questions

Please refer to the Supply Chain Knowledge Center for the most current quick reference guides and reference information on MMOG/LE, or contact the Supplier Delivery Development group at SCMSDD@chrysler.com .

FCA Supplier SCM Guidelines

Use the FCA Supplier SCM Guidelines chart below to help you understand what activities must be executed **daily** to maintain your production shipping schedule. This chart can also be found on the Supply Chain Knowledge Center, under the Production Parts tab.

Chrysler Supplier SCM Guidelines

	Time (Eastern Std Time)	*Assigned Responsibility*	Monday	Tuesday	Wednesday	Thursday	Friday	*Saturday**	*Sunday**	Resources / Routes
Daily	A.M.		Verify 830's are received an uploaded							Supplier Material Requirement Tracking System (SMART)
	A.M.		Check for changes in 862 (CSDS)	Check for changes in 862 (CSDS)	Check for changes in 862 (CSDS)	Check for changes in 862 (CSDS)	Check for changes in 862 (CSDS)	Check for changes in 862 (CSDS)	Check for changes in 862 (CSDS)	Common Ship and Delivery Schedule (CSDS)
	A.M.						Review Weekend work schedule			Supplier Delivery Development / Work Schedules / Supplier Delivery Risk Management Schedule for this weekend
	8:31 to 9:29 10:31 to 11:29		Monitor/Respond to PC Portal	Monitor/Respond to PC Portal	Monitor/Respond to PC Portal	Monitor/Respond to PC Portal	Monitor/Respond to PC Portal	Monitor/Respond to PC Portal	Monitor/Respond to PC Portal	Supplier Portal Scoreboard / PC Portal II
	12:31 to 13:29 14:31 to 15:29 16:31 to 17:29		Monitor/Respond to PC Portal	Monitor/Respond to PC Portal	Monitor/Respond to PC Portal	Monitor/Respond to PC Portal	Monitor/Respond to PC Portal	Monitor/Respond to PC Portal	Monitor/Respond to PC Portal	Supplier Portal Scoreboard / PC Portal II
	P.M.		Check for Pilot Tickets		Check for Pilot Tickets		Check for Pilot Tickets			Supplier Portal Scoreboard / Pilot Portal
	P.M.		Review Capacity Management for Actionable Items			Review Capacity Management for Actionable Items				Capacity Management
	P.M.		Review DRIVe - Scores - Dispute - Corrective Actions	Review DRIVe - Scores - Dispute - Corrective Actions	Review DRIVe - Scores - Dispute - Corrective Actions	Review DRIVe - Scores - Dispute - Corrective Actions	Review DRIVe - Scores - Dispute - Corrective Actions			Delivery Rating Improvement Verification (DRIVe) / Help Menu / DRIVe Help Manual
Daily (as required)	A.M. / P.M.		Review Bulletin Board	Review Bulletin Board	Review Bulletin Board	Review Bulletin Board	Review Bulletin Board	*Review Bulletin Board*	*Review Bulletin Board*	Supplier Material Requirement Tracking System (SMART) / Bulletin
	A.M. / P.M.		Verify ASNs (correct if needed)	Verify ASNs (correct if needed)	Verify ASNs (correct if needed)	Verify ASNs (correct if needed)	Verify ASNs (correct if needed)	Verify ASNs (correct if needed)	Verify ASNs (correct if needed)	Web CHAMPS / Shipment Audit Screen EDI Transmission 997 & 824 messages
	A.M. / P.M.		Adjust PC promise (Ticket Qty/time)	Adjust PC promise (Ticket Qty/time)	Adjust PC promise (Ticket Qty/time)	Adjust PC promise (Ticket Qty/time)	Adjust PC promise (Ticket Qty/time)	Adjust PC promise (Ticket Qty/time)	Adjust PC promise (Ticket Qty/time)	**Prior to PC Portal promise.** Supplier Portal Scoreboard / PC Portal II
	A.M. / P.M.		RDR/RMO - Review EDI	RDR/RMO - Review EDI	RDR/RMO - Review EDI	RDR/RMO - Review EDI	RDR/RMO - Review EDI	RDR/RMO - Review EDI	RDR/RMO - Review EDI	Receiving advice 861 (EDI transmission)
	A.M. / P.M.		Answer Delivery e-CIMS	Answer Delivery e-CIMS	Answer Delivery e-CIMS	Answer Delivery e-CIMS	Answer Delivery e-CIMS	Answer Delivery e-CIMS	Answer Delivery e-CIMS	Electronic Corporate Issue Management System (e-CIMS)
	A.M. / P.M.		Manage Container Records	Manage Container Records	Manage Container Records	Manage Container Records	Manage Container Records	*Manage Container Records*		Supplier Material Requirement Tracking System (SMART) / Container Management System (CMS)
Quarterly			Update Contact information							eSupplierConnect / Chrysler Applications / Supplier Profile Update System
Annually	May 1st to July 31st		Submit MMOG/LE scores in DRIVe							self assessment available via: www.aiag.org or www.odette.org Delivery Rating Improvement Verification (DRIVe) / Delivery Development / MMOG
As Needed			Verify Routes and Shipping windows							Logistics Portal (e-LEEN)
			Expedite (SR or CE)							Supplier Portal Scoreboard / PC Portal II Manual AETC - 3270 / Blue Zone (SMART)
			Training (Update and reinforcement)							www.chryslertraining.com Supplier Training Week (twice a year)
			Enter ACAPs for new parts or package changes							Containerization Repository & Tracking Engineering System (CRATES) / ACAP
			Provide Chrysler the Balance In / Out CUMs							Confirm coverage in CUMs per CSDS and confirm Chrysler analyst Balance out / In CUMS per e-mail

* Saturday and Sunday activities based on Plant Schedules or special needs

NOTE - Suppliers should enter title/dept assigned to each responsibility.